



MOHANED TAJ ELDAWI

+966544991187 - +249912883893 Mohanedtaj@gmail.com

SYSTEM DEV SPECIALIST

ADDRESS

Riyadh - Al Rawabi
Riyadh
Saudi Arabia

AGE

34 years

SUMMARY

Over 12 years' experience in using computers. Extensive hands-on, practical Computer Information Technologies, Health Information System, Enterprise Resource Plan Management. Odoo Functional experience in ERP systems. CPHIMS knowledge, Agile project management, Salesforce platform. Jira project management software.

LANGUAGES

Arabic



English



SKILLS

Communication



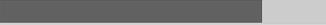
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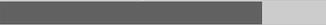
Ms Office 365



Jira management software



Team working



Enterprise Resources Plan ERP



HRIS



WORK EXPERIENCE

Ettesaq company ltd

09/2021 - 12/2021

Al Riyadh

Software Development Specialist

Working under Delivery Department.

Knowledge of how business processes work is highly advantageous.

Experience with the Salesforce platform.

Experience in the implementation process of ERP Systems.

Experience and understanding of the Sales Processes.

Knowledge of HR And Accounting Life Cycle.

Responsible for System Translation.

Data gathering process.

Documenting processes, including error reports With Jira project management system.

Do Training for clients.

Rida Group

03/2020 - 06/2021

Khartoum - Sudan

System Administrator

- Manage full life-cycle of design and testing phases.
- Gather requirements and document them well.
- Develop solution design and prepare system design documentation.
- Evaluate business requirements, needs, and objectives and transform the same into company processes, solutions, and modules being implemented.
- Analyze and resolve complex issues related to data and processes.
- Prepare test cases for testing the current ERP system.
- Module testing, User Acceptance Testing.
- Provide necessary support for Odoo Modules.
- Deliver Training on different Odoo modules (onsite/online).
- Prepare test cases for testing the current ERP system.
- Module testing, User Acceptance Testing.
- Provide necessary support for Odoo Modules

Royal Care International Hospital

05/2011 - 06/2021

Khartoum-Sudan

Healthcare System Specialist

Work with ERP systems users and management to determine appropriate system configuration and setup.

•Adminstrating the Hospital Information System.

•Support End-Users and troubleshoot the technical problems.

•Operational for New Hospital system (ODOO system).

•Assist ERP systems users with data conversion.

•Assist with testing new releases of ERP systems before use in a production environment.

•Thoroughly understand business practices and procedures to design develop and maintain automated workflow processes.

•Perform as a member of an application support team for ERP systems users throughout the organization and its partners.

Accounting	<div style="width: 100%; height: 10px; background-color: #ccc;"></div> <div style="width: 80%; height: 10px; background-color: #333;"></div>
Slack communication	<div style="width: 100%; height: 10px; background-color: #ccc;"></div> <div style="width: 20%; height: 10px; background-color: #333;"></div>
Wrike	<div style="width: 100%; height: 10px; background-color: #ccc;"></div> <div style="width: 80%; height: 10px; background-color: #333;"></div>
Implementation	<div style="width: 100%; height: 10px; background-color: #ccc;"></div> <div style="width: 80%; height: 10px; background-color: #333;"></div>

EDUCATION

Diploma of Information Technology in Information Technology 01/2005 - 02/2009
University of Science and Technology

COURSES & CERTIFICATIONS

Odoo Functional V12 - Odoo

- <https://www.udemy.com/certificate/UC-3c64d2f9-fdef-43de-a0b8-5a90af11a6ec>
Odoo implementation Guide HR - Udemey 07/2020

- <https://www.udemy.com/certificate/UC-76e9fbe1-05e9-4ebc-92be-5c379e9b404f/>
Odoo implementation Guide HR - Udemey 07/2020

- <https://www.futurelearn.com/certificates/d85oifm>
Communication and Interpersonal Skills at Work - Futurelearn 01/2021

- <https://www.futurelearn.com/certificates/d85oifm>
COLLABORATIVE WORKING IN A REMOTE TEAM - Futurelesrn 01/2021

Agile® Project Management - Bakkah | بکاء 08/2021

ITIL V4 - Bakkah | بکاء 12/2021

English - British Council 08/2021

PROJECTS

Nodhom ERP Translation 09/2021 - 12/2021

Translations Human Resource application
GUI MENU LABELS 09/2021 - 11/2021

Translation Accounting application
GUI MENU LABEL 09/2021 - 12/2021